

ARTURO T. PIMENTEL JR.

Cebu City • artmiracle65@gmail.com • +639914875160

Education

SOUTHERN LEYTE STATE UNIVERSITY

Main Campus, San Roque, Sogod, Southern Leyte 6606

Bachelor of Science in Information Technology Major in Networking

May 31, 2024

Experience

ASSOCIATE SOFTWARE ENGINEER | Full-Time

Accenture

Data Governance Platform (Development Role)

July 2024 – April 2026

- Worked as a Developer for a CIO internal data governance initiative using Collibra.
- Developed and enhanced workflows using Groovy scripting within Collibra Workflow Designer.
- Implemented workflow enhancements aligned with DevOps and business requirements.
- Collaborated with cross-functional teammates to deliver workflow improvements and process automation solutions.
- Utilized Azure DevOps for user story tracking, sprint updates, and task management in an Agile environment.

Scheduling Services (Control-M Operations Support)

- Provided production and non-production support for batch job scheduling and monitoring using Control-M.
- Managed and resolved incidents, service requests, and change requests using ServiceNow ticketing system, ensuring alignment with SLA targets.
- Ensured operational requests and system changes were implemented on time to minimize business impact.
- Coordinated with application and infrastructure teams to maintain smooth end-to-end batch execution.
- Performed password rotation and access-related operational tasks in compliance with security standards.

Full Stack Development Bootcamp (Accenture Training)

- Completed hands-on training using Java (Spring Boot) and React.js.
- Built RESTful CRUD applications with Java and Spring Boot.
- Developed responsive frontend interfaces using React.js.
- Worked with MySQL and performed API testing using Postman.

BIZMATECH (Business Machine Technologies)

Mandaue City

Sales Representative/Programmer Intern/Graphics Designer

Jan. 2024 – April 2024

- Acquired skills in sales marketing particularly in social media posting and customer outreach strategies.
- Experienced in creating social media posts using Photoshop and Canva
- Gained practical experience in developing a web-based quotation system using PHP.

J-SYNC COMPUTER AND LAPTOP REPAIR SERVICES

Leyte

IT Support | Part-time

May 2022 - May 2023

- Provided technical support and troubleshooting for computers and mobile devices.
- Installed and configured software and operating systems.
- Performed clean OS installations to optimize system performance.

Trainings and Certification

Collibra Workflow Engineer Certification

November 6, 2024

- Certified in designing and automating workflows using Collibra Workflow Designer

Technologies and Languages

Technical Tools / Platforms: Windows (OS), Microsoft Office, Photoshop, Control-M, Azure DevOps, GitHub, Microsoft SharePoint, PowerApps, Power Automate, MS Teams, ServiceNow

Programming / Development: Java, Spring Boot, React.js, HTML, CSS, JavaScript, Node.js, RESTful APIs, Python

Design / Web Tools: Canva, Figma, Photoshop, Wix